Town of Brookhaven Asks Residents to Get Familiar with LIPA Power Restoration Process
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Farmingville, NY - The Town of Brookhaven is asking residents to "Stay Connected to LIPA" during this weekend's winter storm. Residents can follow LIPA on Facebook and Twitter to monitor news reports, public announcements or at www.lipower.org. Customers can also report outages and receive restoration updates on LIPA's web site or Mobile Web, via text message or by contacting LIPA at 800-490-0075. If there is a power outage, customers should be aware of LIPA’s restoration process.

LIPA emergency crews follow a plan to begin restoring service as safely and quickly as conditions allow. Accurate damage surveys, resource assessments and restoration estimates are critical in the preliminary stages of any major weather event. Credible and consistent communication with local public officials and the media is maintained throughout the duration of the restoration effort.

• First, crews clear away hazards such as live, downed lines. The clean-up of storm-damaged trees and branches removed from LIPA's electric facilities remains the responsibility of the customer or property owner, whether private or municipal.

• Next come repairs to main transmission facilities, including towers, poles and high-tension wires that deliver power from generating plants.

• Recovery work at local substations is also a high priority, because power flows from transmission lines through substations on its way to you.

• Circuits and transformers in neighborhoods and the wires that connect them to your home come next-starting with areas that involve the most customers.

• While waiting for your power to return, please know that LIPA is doing everything they can to restore electric service as quickly as possible. If you see any downed wire, assume it is a live electric wire and report to LIPA immediately at 1-800-490-0075 anytime. A Safety Message from LIPA

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A Safety Message from LIPA

During storm restoration efforts, motorists will encounter many utility vehicles and work zones. Please follow these guidelines:

• Stay alert and focus attention to the roadway.

• Pay attention to signs and work zone flaggers.

• Turn on your headlights so that workers and other motorists can see you.

• Maintain safe following distances. Do not tailgate.

• Do not speed.

• Keep up with the traffic flow.

• Avoid unnecessary lane changing.

• Minimize distractions. Refrain from cell phone use.
• Expect the unexpected.

• Be patient.

Stay tuned to local radio and TV news broadcasts for the most current weather forecasts, news and information.

Please go to the Town’s website at www.brookhaven.org for up-to-date snowstorm related news, information, weather updates and emergency contact numbers. Residents can also call 451-TOWN to report snow related issues. Call 911 for police, fire and ambulance emergencies only.

The Town will also be sending out e-mail alerts to residents who have registered on our e-mail list. If you are not on the list, you can sign up today at www.brookhaven.org. Residents can also sign up for countywide Code Red alerts at www.suffolkcountyny.gov.

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