

311 FAQs March 26, 2020 3:00 update

The highlighted portions include new information for today

Individuals seeking testing-March 26, 2020 2:45pm

Despite numerous attempts by the Suffolk County Health Department to correct, the NYSDOH hotline continues to give out unclear messages to callers.

We apologize for this inconvenience. If you called the NYS Hotline looking for an appointment for COVID-2019 testing and they took your contact information, the NYS DOH will call you back to schedule an appointment if testing is necessary.

Your request and contact information is not shared with the Suffolk County Health Department.

In addition, the Suffolk County Health Department is not arranging testing.

We recommend that you call the NYS hotline or use the NYS portal to request testing. Another option is to call your doctor's office or local urgent care to inquire about testing opportunities."

NYS Department of Health Online COVID 19 Screening 2 options-March 26, 2020

NYSDOH launched a online screen tool for COVID 19 screening

If you are concerned about COVID-19 and would like to take an online assessment, please access this link <https://covid19screening.health.ny.gov/covid-19-screening/> If you meet the criteria, you will receive a callback from NYS to schedule a test.

NYS Department of Health Testing

Suffolk County residents who want to make an appointment for the test can call the NYS Coronavirus Hotline **1-888-364-3065** and they will be triaged by a nurse or a healthcare professional.

Walk-In-Clinics that Offer COVID-19 Testing-March 26, 2020-March 26, 2020

all clinics ask that you call ahead or book a spot online if you have symptoms of COVID-19
Please see attached document

How can I get my COVID-19 test results?-Updated March 26, 2020-2:30pm

If you were tested at the mobile site at Stony Brook University, you will be notified by the New York State Department of Health. **If NYS is telling you to call your local health department, that information is inaccurate.**

You may also access your results directly.

<https://www.bioreference.com/patient-portal/>

Create a patient portal account with BioReference Laboratories to access your results.

Follow these instructions to create a BioReference patient portal account.

You can also contact BioReference Laboratories at 833-469-5227.

Individuals reporting that a company is not complying with Governor Cuomo Executive Order-March 26, 2020

If someone calls in to report that a business is not complying with Governor Cuomo's Executive Order regarding essential businesses:

Non Essential Businesses Operating please call 631-852-COPS (311 caller should call 631-852-COPS) Pertinent to: **retail violations, bars, restaurants, gyms, barber shops etc., and people congregating outside.**

Essential Businesses with Operating Practice Concerns (inclusive of industrial and manufacturing)

Please transfer the call to the Suffolk County Business Recovery Unit (BRU)

- We will contact businesses to ensure that they understand the executive orders and have required PPE (Inform, educate, connect)
- Continued complaints will be forwarded to Attorney General's Office

Updated CDC Guidance- COVID 19-March 26, 2020

If a positive case is seeking information and/or testing to end isolation period, advise that Suffolk County Dept. of Health Services approval is required but additional testing may not be required if following criteria are met as established by the CDC:

- At least 3 days (72 hours) have passed since recovery defined as resolution of fever without the use of fever-reducing medications and improvement in respiratory symptoms (e.g., cough, shortness of breath); and,
- At least 7 days have passed since symptoms first appeared.

Individuals with laboratory-confirmed COVID-19 who have not had any symptoms may discontinue home isolation when at least 7 days have passed since the date of their first positive COVID-19 diagnostic test and have had no subsequent illness.

Testing may be needed for those who are immunocompromised.

All callers who identify as positive case seeking information on discontinuation of isolation can be referred to 4-0333 for discussion with public health nurse.

HEAP PROGRAM-March 26, 2020

During business hours M-F 8-4pm 631-853-8820

Outside of regular business hours ES should be contacted at 631-854-9100

SCOPE Education Services

Emergency Child Care Programs-March 26, 2020

Eligibility to Attend

- SCOPE Emergency Child Care Programs are available to the children of first responders, medical service providers, transit workers and where space permits, other essential workers.
- Enrollment is on a first come first serve basis and enrollment may be limited based on space and/or staffing.
- Children must be school age Pre-K (must have turned 4 by 12/1/2019)-Grade 6. Priority will be given to the families of the school district in which the program is held.
- Days/Hours of Operation
- Program will be open Monday – Friday. From 7:00 A.M. – 6:30 P.M.

At this time, the Governor of NYS has determined that all businesses, with the exception of essential businesses, must remain closed. **Therefore only the children of first responders and medical service providers, transit workers and essential workers may attend these programs.** If your school district has selected to participate in the SCOPE Emergency Child Care Program, tuition is free.

Please check with your school district or district web site in order to determine eligibility. Information may be found on your school district web site.

Registration

Registration information is found on line at www.scopeonline.us. Click on the red button for Emergency Child Care. Children must be registered on line prior to attending. Once registration is complete, you will receive a notification by email. Children may not attend the program until all information is completed and your registration is confirmed.

Child Care Update-March 26, 2020

For assistance in finding child care please contact the Child Care Council of Suffolk hotline # 646-926-3784. We are prioritizing child care for essential workers, including health care workers, first responders, grocery and pharmacy employees and others who are critical to keep our essential supports operational. Payment is required for these services

Individuals Seeking Grocery Delivery Services

Please see attached sheet

Individuals Reaching Out for Domestic Violence Assistance-March 26, 2020

If you are in immediate danger call 911 immediately.

If you or someone you know is being hit, pushed, verbally and/or sexually assaulted, help is available.

The numbers below can provide information, resources and a listening ear. Call anytime 24 hours a day, 7 days a week.

Crime Victim Hotlines:

Crime Victims 24 hour Hotline 631-332-9234

Hate Crime Hotline 631-626-3156

Sex Offender Tip line Call 1-(855) PFML TIP or 631-316-3237

V.I.B.S. Victims Information Bureau, Suffolk: 631-360-3730 x 112

L.I. Against Domestic Violence Hotline: 631-666-8833

L.I. Against Domestic Violence Office Phone: 631-666-7181

Brighter Tomorrows Inc.: 631-395-1800 Ext 110

Crime Victim Center (formerly Parents for Megan's Law): 631-689-2672

Crime Victim Center (formerly Parents for Megan's Law) All Violent Crime Hotline: 631-626-3156

Crime Victim Center (formerly Parents for Megan's Law) Rape Crisis Hotline: 631-332-9234

The Retreat: 631-329-4398

Small Business Assistance

Economic Injury Disaster Loan Program

Small business owners in all U.S. states and territories are currently eligible to apply for a low-interest loan due to Coronavirus (COVID-19). [Click here to apply.](#)

Find more information on the SBA's Economic Injury Disaster Loans at: [SBA.gov/Disaster](https://www.sba.gov/disaster).

The SBA will work directly with state Governors to provide targeted, low-interest loans to small businesses and non-profits that have been severely impacted by the Coronavirus (COVID-19).

The SBA's Economic Injury Disaster Loan program provides small businesses with working capital loans of up to \$2 million that can provide vital economic support to small businesses to help overcome the temporary loss of revenue they are experiencing.

SBA Express Bridge Loans

[Express Bridge Loan Pilot Program](#) allows small businesses who currently have a business relationship with an SBA Express Lender to access up to \$25,000 with less paperwork. These loans can provide vital economic support to small businesses to help overcome the temporary loss of revenue they are experiencing and can be a term loans or used to bridge the gap while applying for a direct [SBA Economic Injury Disaster loan](#). If a small business has an urgent need

for cash while waiting for decision and disbursement on Economic Injury Disaster Loan, they may qualify for an **SBA Express Disaster Bridge Loan.**

Terms

- Up to \$25,000
- Fast turnaround
- Will be repaid in full or in part by proceeds from the EIDL loan

Find an Express Bridge Loan Lender via [SBA's Lender Match Tool](#) or by connecting with your [local SBA District Office](#).

Suffolk County Department of Health Updated Guidance for School Districts (See attachment)

As a result of the increasing number of positive test results in our County, the Department of Health Services is updating its guidance to school districts. School districts no longer need to report positive cases to the local health department. We will also not be able to contact you should we identify a positive case in your district. Please note that if we have concerns about an exposure and need to identify close contacts, the Suffolk County Department of Health will be in touch with you. **(See attachment)**

Updated Directive regarding Essential Businesses-Horticulture Industry (inclusive of landscapers)

For horticultural operations, the Department defines the following businesses/activities as consistent with Executive Order 202.6:

- Production, movement, maintenance, and sale of vegetable plants, nursery stock, trees, plants, and flowers at greenhouse and nursery operations.
- Tree and shrub trimming and removal for disease, safety, and public health purposes.
- The placement and ground maintenance of sod, landscaping plants, flowers, ornamentals, and trees on residential and commercial grounds.
- Transportation necessary to meet any of the above functions.
- Agribusiness, including the sale and application of pesticides, herbicides, fertilizers, and minerals, that support any of the above functions.

If a business does not fall within this guidance, but you believe that it is essential or it is an entity providing essential services or functions, you may request designation as an essential business.

Request designation as an essential business.

Update on Animal Care

Animal shelters/ and animal care have been deemed an essential business

Suffolk County Division of Community Mental Hygiene Services
Behavioral Health Resources

The current health crisis posed by COVID-19 has limited many of the Behavioral Health resources normally available to our community. With the recent CDC and NYS Department of Health recommendations banning gatherings of (10) individuals or more, many community supports are (temporarily) suspending their meeting places to prevent the spread of COVID-19. We understand the impact this may have on many Suffolk County residents. We would like to let you know that help is still available! Check out this list of resources!

Behavioral Health Resources

- **Response Hotline:** 631-751-7500; www.responsehotline.org
- **Association for Mental Health and Wellness (MHAW) Peer Support Line:** 631-471-7242 ext. 1217
- **Association for Mental Health and Wellness (MHAW) Family Support Line:** 631-226-3900
- **LICADD 24/7 Substance Use Hotline*:** 516-747-2606 or 631-979-1700 (*secure video counseling sessions available*), Live credentialed LICADD clinician www.licadd.org
- **Suicide Prevention Lifeline:** 1-800-273- TALK (8255)
- **DASH (Diagnostic Assessment and Stabilization Hub)^{o*}:** 631-952-3333, www.fsl-li.org/help-services/diagnosis-assessment-and-stabilization-hub-dash/ (*mobile services available*)

Phone and Online Self Help Resources

- **Phone and Online AA Meetings:** https://aa-intergroup.org/directory_telephone.php
- **NA Meetings Online:** <https://tinyurl.com/NAonline>
- **Emotions Anonymous:** 651-647-9712 (National Hotline)

- **Suffolk AA Intergroup:** 631-669-1124
- **Suffolk NA:** 631-689-6262
- **SMART Recovery Online Community:** smartrecovery.org/community/

NYS Governor Cuomo Update

Supporting Families Affected by COVID-19

Governor Andrew M. Cuomo has guaranteed workers job protection and financial compensation in the event they, or their minor dependent child, are subject to a mandatory or precautionary order of quarantine or isolation issued by the state of New York, the Department of Health, local board of health, or any government entity duly authorized to issue such order due to COVID-19.

Most employees will get financial compensation by using a combination of benefits, which may include new employer-provided paid sick leave (depending on the size of the employer), Paid Family Leave and disability benefits. These benefits are not available to employees who are able to work through remote access or other means.

VBS 3/26/2020

As always, Paid Family Leave can also be used to care for a family member with a serious health condition.

PAID SICK LEAVE

Some employers in New York State are now required to provide at least five days of job protected, paid sick leave to employees who need to take leave because they or their minor dependent child are under an order of mandatory or precautionary quarantine or isolation due to COVID-19. The amount of paid sick leave an employer is required to provide depends on the number of employees they have and the employer's net annual income.

If your employer does not provide the required paid sick leave, you may [file a complaint](#) with the NYS Department of Labor.

Attorney General Update

Attorney General-Labor Bureau has created a hotline to assist the public in reporting non-essential businesses operating in violation of the Governor Cuomo Executive Order 212-416-8700

Northwell GoHealth Testing-Update March 23, 2020

<https://www.gohealthuc.com/>

NYS Department of Health Protocol Bureau of Emergency Medical Services

As part of this protocol, when EMS arrives on scene, they will now screen patients for a number of symptoms including fever, cough, and sore throat and look at a number of factors including age and severity of symptoms to determine if the patient should be transported to the hospital via ambulance.

If a patient does not qualify to be transferred to the hospital, the onsite emergency responders will provide a handout with a list of tips, and who to contact should the patient's symptoms worsen.

We do not want our residents to be alarmed by this change. Anyone that still needs an ambulance will get one.

NOTICE TO ALL RECIPIENTS OF

**Supplemental Nutrition Assistance Program (SNAP) and/or
Temporary Assistance Cash Benefits (TA) with
Medicaid (MA)**

As a result of the COVID-19 pandemic, the New York State Office of Temporary and Disability Assistance (OTDA) is automatically extending certain TA/MA/SNAP and SNAP only recertifications scheduled to expire in March, April and May for a period of three (3) months

The COVID-19 pandemic prevented some households from submitting recertification forms in a timely manner.

For the certification periods ending 3/31/20, 4/30/20 and 5/31/20, a three (3) month extension of SNAP or TA/MA/SNAP benefits has been approved for cases throughout the State.

March Recertifications: Only cases whose certification periods were scheduled to end in March 2020 and were NOT processed for recertification have been extended. If your recertification was processed and the district determined your case to be no longer eligible for SNAP or TA/MA/SNAP benefits due to excess income, failure to provide required documentation or another reason, your household was not eligible for an extension.

NYS Department of Health Updated Guidance

NYSDOH talks to caller and documents reason for testing information and if qualified, they will call back with time and location for appt. to be tested.

If caller is not qualified for testing, they recommend they call their own medical providers and/or commercial options (urgent care).

DSS Sanctions/benefits discontinued

DSS will not impose the sanctions scheduled for April 1, 2020. A new notice will be provided to the clients prior to any negative action being taken on their case.

Questions can be directed to 631-853-3664” (8am – 4pm)

IRS Filings Update

The Treasury Department and Internal Revenue Service announced today that the federal income tax filing due date is automatically extended from April 15, 2020, to July 15, 2020.

Taxpayers can also defer federal income tax payments due on April 15, 2020, to July 15, 2020, without penalties and interest, regardless of the amount owed. This deferment applies to all taxpayers, including individuals, trusts and estates, corporations and other non-corporate tax filers as well as those who pay self-employment tax.

VBS 3/26/2020

Taxpayers do not need to file any additional forms or call the IRS to qualify for this automatic federal tax filing and payment relief. Individual taxpayers who need additional time to file beyond the July 15 deadline, can request a filing extension by filing Form 4868 through their tax professional, tax software or using the Free File link on IRS.gov. Businesses who need additional time must file Form 7004

Work share Program where employers can reduce hours and employees can file for unemployment to make up the difference (<https://www.labor.ny.gov/ui/employerinfo/shared-work-program.shtm>)

Shared Work lets you keep trained staff and avoid layoffs. Employees can receive partial Unemployment Insurance benefits while working reduced hours. Full-time, part-time and seasonal employees are eligible.

To take part in the Shared Work Program, you must first design a Shared Work plan. **Complete an application online through secure UI Online Services on your Employer Information page.** Applying online will provide more accurate information and a quicker response by email.

Your Shared Work plan must:

- Reduce work hours and corresponding wages 20 - 60%
- Apply to employees who normally work no more than 40 hours per week
- Not reduce or eliminate fringe benefits unless fringe benefits are also being reduced or eliminated for the entire work force
- Not extend beyond 53 weeks (when nearing the end of the plan, you may submit a request for a new plan)
- Replace a layoff of an equal percentage of employees

Updated guidance from Governor-March 23, 2020

Maintenance landscaping (ex. mowing, pest control) is deemed essential, ornamental landscaping is not essential, no planting of flowers or trees.

If you are experiencing ALL of the following and need to schedule a test:

- Fever
- Cough
- Shortness of breath

PSEG Long Island-March 23, 2020

PSEG Long Island has suspended shut-offs of electric service to residential customers for non-payment. This will give customers experiencing financial difficulties as a result of the outbreak additional time to pay their bills. For more information, visit www.psegliny.com/myaccount.

VBS 3/26/2020

In keeping with this effort to minimize the financial difficulties of its customers during the outbreak, **PSEG Long Island is also waiving new late payment fees until further notice.**

The majority of these policies will be in place through the end of April. PSEG Long Island will evaluate the continued need at that time. For additional, or updated information, about PSEG Long Island's response and any operational changes associated with the COVID-19 outbreak, visit PSEG Long Island's coronavirus update webpage: www.psegliny.com/covid19

National Grid-March 23, 2020

Collections activities & disconnections – We have temporarily suspended collections-related activities, including service disconnections, to lessen any financial hardship caused by the COVID-19 pandemic.

These policies will remain in effect at least until the end of April, when we will evaluate their continued need. Customers looking for more information on payment assistance programs in general can click [here](#).

For corporations who would like to provide supplies-March 23, 2020

Please forward to **Supply19@suffolkcountyny.gov** which has been created for donation and purchasing COVID-19 supplies.

Property19@suffolkcountyny.gov has been created for realty inquiries.

In addition -- NYS landing page for people/businesses who want to get involved in response effort: <https://coronavirus.health.ny.gov/get-involved-how-you-can-help>

That page has a procurement form for businesses that want to sell gloves, masks and gowns - and an email address for businesses who want to adapt their businesses to produce supplies or have an idea related to supplies they want to pitch.

Suffolk County Update-COVID 19 Cases

Suffolk County reported the following confirmed cases and deaths due to COVID-19 through 3 p.m. on 3/22/2020

1,034 confirmed cases (up 123 from the 911 cases that were reported at 11:30 a.m. on March 22)

89 are hospitalized, including 28 in the intensive care unit

12 deaths (up 3 from March 21)

A breakdown of cases by township reported through 8:30 p.m. on 3/22/2020 - Note: this breakdown comprises the information from 1,007 records available to Suffolk County at this time.

Huntington - 210

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Islip - 208
Babylon - 164
Brookhaven -149
Southold - 84
Smithtown - 70
Riverhead - 18
Southampton -14
East Hampton - 10
Shelter Island - 1
Township not available - 88

Long Island Cares Food Distribution-March 23, 2020

For more information regarding these distributions or any questions or inquiry please email: emergencyresponse@licares.org and allow 24-48 hours for a response.

Gus Truck: Provides grab and go breakfast to children and adults in need.

Sunday, March 29: Mastic Fire Department, 1080 Mastic Road, Mastic

Support our seniors (S.O.S) : Provides emergency bags of food to seniors and any individuals in need.

3/27/20 – Village of Brentwood 10:00am-11:00 95 2nd Avenue, Brentwood, NY 11717

Mobile Outreach Resource Enterprise (M.O.R.E.): Provides emergency food to individuals need.

3/25/20 - Middle Country Public Library – 11am-12pm - 101 Eastwood Blvd, Centereach, NY 11720

3/25/20 - Comsewogue Public Library - 12:30m-1:30pm - 170 Terryville Rd, Port Jefferson Station, NY 11776

Island Harvest-March 23, 2020

If you are looking for a Food Bank/Pantry near you please access this link.

<https://www.islandharvest.org/find-help/find-a-food-pantry/>

Governor Cuomo Update-March 22

Effective Sunday, March 22, at 8 PM, the New York State on Pause plan enacted by the NY State Governor bans all non-essential gatherings of individuals of any size for any reason. The New York State on Pause plan does permit you to leave your home for outdoor exercise so long as it is a solitary activity such as riding a bike, running, or walking through our parks. Outdoor recreational activities must be limited to non-contact and you are required to maintain social distancing of at least 6 feet from others in public.

VBS 3/26/2020

We believe that many parks, trails and open spaces can continue to be used in a safe manner that allows people to enjoy the mental and physical health benefits these spaces provide. You can't, for example, play basketball with your friends and are not permitted to congregate with anyone outside of your immediate family.

New Suffolk Transit Policies-March 22 2:00pm

First, we are asking all of our riders to go cashless with the Suffolk FastFare Mobile App so that they can bypass payments to keep themselves and the bus drivers protected.

The app is available for use on all Suffolk County Transit buses and allows riders to easily purchase tickets on their smartphones anytime, anywhere.

Second, we are implementing a Rear-Door Boarding Policy. Riders will now be required to board on the back of the bus, and we are isolating the first few rows of the bus to create a safe social distance between the riders and the driver effective March 23rd.

Governor Cuomo Update

Governor Andrew M. Cuomo announced that he is signing the "New York State on PAUSE" executive order, a 10-point policy to assure uniform safety for everyone. It includes a new directive that all non-essential businesses statewide must close in-office personnel functions effective at 8PM on Sunday, March 22. Guidance on essential services under the executive order is attached:

Are you an Essential or Non Essential Business?

If a business is uncertain about its designation of essential/non-essential it is to contact Empire State Development to receive guidance. They can access information at <https://esd.ny.gov/guidance-executive-order-2026>

For any business that believes they are an essential business they have to apply for permission from NYS Empire Development Corp. The link to complete the request is https://esd.ny.gov/sites/default/files/Request%20for%20Designation%20Form_0.pdf

NYS DMV Additional Guidance-March 22

All drivers licenses, non-driver IDs, and registrations with an expiration day of March 1, 2020 or later will be extended.

All DMV offices are closed and all road tests are suspended. All reservations have been cancelled. Please visit the DMV website if you wish to complete a transaction online <http://www.dmv.ny.gov>

School District Feeding Programs

VBS 3/26/2020

Many school districts have commenced their nutritional programs for children who receive breakfast and lunch at schools. The attached document will provide you the most recent information on where school districts are distributing meals and what their hours of operation are. (See attachment)

Food Pantry and Feeding Programs-updated March 22
Long Island Cares (LIC)

LIC will perform Grab and Go breakfast to children and adults in need (Gus Truck) ;

- Sunday, March 22: HELP Suffolk, 685 Brookhaven Avenue, Bellport
- Sunday, March 29: Mastic Fire Department, 1080 Mastic Road, Mastic

LIC will provide emergency bags of food to seniors and individuals in need (Support our Seniors Program) Consists of: 9 meals per person, 3 meals per day, for 3 days based on Feeding America guidelines

3/23/20 - Plainview Housing- 10:00 am -11:00 am - 115 Central Park Rd, Plainview, NY 11803

3/27/20 – Village of Brentwood 10:00am-11:00am- 95 2nd Avenue, Brentwood, NY 11717

LIC will provide emergency food to individuals in need (Mobile Outreach Resource Enterprise) Mobile Outreach Resource Enterprise (M.O.R.E.): Provides emergency food to individuals- They will be provided 3 meals per day for 3 days.

3/25/20 - Comsewogue Public Library - 12:30m-1:30pm - 170 Terryville Rd, Port Jefferson Station, NY 11776

LIC operates satellite locations including its own emergency food pantries at several community locations. Satellite centers will serve 6 families at a time. People in need are encouraged to call the LIC location closest to them to make an appointment to alleviate time constraints. Food boxes will be delivered to vehicles. Hours and locations are as follows:

Monday, Wednesday and Friday from 8:00 AM – 4:00 PM; Tuesday-Thursday from 9:00 AM – 5:00 PM. Our staff will also be available to assist people at other times including, weekends by appointment only by calling (631) 582-3663 Ext 109.

Long Island Cares-The Harry Chapin Regional Food Bank
10 Davids Drive – Harry Chapin Way, Hauppauge
(631) 582-FOOD for appointment

Nassau Center for Collaborative Assistance
21 East Sunrise Highway, Freeport
(516) 442-5221 for appointment

South Shore Service Center
163-1 North Wellwood Avenue, Lindenhurst

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(631) 991-8106 for appointment

Harry Chapin Food Bank and Humanitarian Center
220 Broadway, Huntington Station
(631) 824-6384 for appointment

Baxter's Pet Pantry & Retail Food Rescue Center
161 North Wellwood Avenue, Lindenhurst
(631) 991-8106 for appointment

Hunger Assistance & Humanitarian Center of the Hamptons
286 West Montauk Highway, Hampton Bays
(631) 613-3344 for appointment

Suffolk County Supply Drive for Personal Protective Supplies-March 21, 2020

The County is looking to solicit donations of N95 masks, ear loop face masks, gowns and gloves from the construction industry, building trades, and others in organized labor. These are typical supplies that would ordinarily be used on work sites. Additionally, the County is looking to solicit donations of ear loop masks and gloves from the personal service industry, whose businesses will temporarily be closed as of 8:00 PM tonight.

Starting on Monday, March 23, between the hours of 10:00 AM and 2:00 PM on weekdays, individuals will be able to drop off supplies at the Suffolk County Fire Academy located at 102 East Ave in Yaphank. Residents can email FRESfinance@suffolkcountyny.gov regarding a large donation of supplies or a potential vendor of opportunity.

Suffolk County Police Department Update-March 21, 2020

County Executive Bellone and Police Commissioner Hart announced on March 21, 2020 that mandatory online or telephone reporting for specific non-emergency incidents, effective Monday, March 23.

The changes will be enacted in an effort to reduce the spread of COVID-19 and protect the health and safety of both police officers and residents. To file a report online, visit www.suffolkpd.org/onlinereporting, to file a report over the phone residents can call 631-852-COPS. A list of the types of reports that can be filed online can be viewed at www.SuffolkPD.org.

Governor Cuomo Update-March 21, 2020

Governor Cuomo Issues Executive Order Temporarily Closing DMV In Office Transactions:
Online Transactions Still Available

Governor Cuomo Update-March 20, 2020

VBS 3/26/2020

Governor Cuomo announced Matilda's Law to protect NYers age 70+ and those with compromised immune systems: -Remain indoors -Pre-screen visitors by taking temperature - Visitors should wear masks -Stay 6 feet away from others.

Grocery Retailer Senior Shopping Hours updates-March 20, 2020

Dollar General 8-9am-Daily
Stew Leonard 7:30-8:00am-Daily
Stop and Shop 6:30-7:30am-Daily
Uncle Giuseppe's 7-8:00am-Daily
Giunta Meat Farm 6:30-7:30 M/W/F
Target 8-9am Wednesdays
Walmart 6-7am Wednesdays

Governor Cuomo Update-March 20, 2020

Effective March 21, 2020 8:00pm- until further notice, all barber shops, beauty salons, tattoo or piercing parlors and related personal care services will be closed to members of the public. This shall also include nail technicians, cosmetologists and estheticians; and the provision of electrolysis, and the provision of electrolysis, laser hair removal services, as these services cannot be provided while maintaining social distance

Governor Cuomo Update-March 20, 2020

New York will implement a 90-day moratorium on evictions for residential and commercial tenants. We will do all we can to help those financially suffering because of the #COVID19 pandemic.

Governor Cuomo Update-March 20, 2020

Governor will sign an Executive Order mandating that 100% of workforce must stay home, excluding essential services. This order excludes pharmacies, grocery stores, and others. Effective Sunday, March 22, 2020 by 8:00pm

Child Care Update-March 20, 2020

For assistance in finding child care please contact the Child Care Council of Suffolk hotline # 646-926-3784. We are prioritizing child care for essential workers, including health care workers, first responders, grocery and pharmacy employees and others who are critical to keep our essential supports operational.

Suffolk County Business Recovery Unit is Open -March 19, 2020-

The Suffolk County Business Recovery Unit -- a key component of the County's overall plan -- is now operational within our Labor Department.

12 Labor Department employees dedicated to this unit and not only will they address questions and needs, but they will be able to track the data and information provided by our local businesses.

VBS 3/26/2020

To be connected to the unit, **our local businesses** can Dial 311 and once prompted press 2 to be transferred to the unit, email Business.Recovery@suffolkcountyny.gov or they can visit www.suffolkcountyny.gov/bru.

We also want to encourage our residents to fill out the Business Recovery Survey located on the top right of the Suffolk County Government homepage. While it can be accessed on a mobile device, we recommend the use of a desktop or laptop.

Governor Cuomo Update-March 19, 2020

The Governor also announced the Department of Financial Services has issued a new directive to New York State mortgage servicers to provide 90-day mortgage relief to mortgage borrowers impacted by the novel coronavirus. The directive includes:

- Waiving mortgage payments based on financial hardship;
- No negative reporting to credit bureaus;
- Grace period for loan modification;
- No late payment fees or online payment fees; and
- Postponing or suspending foreclosures.

Additionally, the Governor has asked the Department of Financial Services to instruct state chartered banks to waive ATM fees, late fees, overdraft fees and fees for credits cards to help lessen the financial hardship of the COVID-19 pandemic on New Yorkers.

Suffolk County Parks Update-March 19, 2020

While all of our County Parks remain open for our residents to get outdoors and enjoy the fresh air, today we will be closing all dog parks and playgrounds in the interest of public health.

Residents can still visit our parks to get outdoors with their family or for walks with their dogs. Additionally, as of tomorrow all County golf courses will open EXCEPT Timber Point.

The Park's Department will continue to post updates on the County website to keep our residents informed.

Governor Cuomo Announcement-March 18, 2020 3:31pm

NY, PA, CT, and NJ will temporarily close all indoor portions of retail shopping malls, amusement parks and bowling alleys effective tomorrow (**March 19, 2020**) @ 8PM.

NEW YORK STATE DEPARTMENT OF LABOR
IMPLEMENTS A FILING SYSTEM AND EXTENDS HOURS TO ADDRESS THE
INFLUX OF UNEMPLOYMENT CLAIMS AND MAKE PROCESS MORE EFFICIENT
FOR CLAIMANTS-March 18, 2020 3:42pm

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To file a claim log on to: <https://applications.labor.ny.gov/IndividualReg/>

NYSDOL is implementing a new more efficient filing system based on the first letter of the applicants last name (alphabetical order). Here is the step-by-step process for filing;

A - F : Monday

G - N : Tuesday

O - Z : Wednesday

Missed your day : Thursday and Friday

Filing later in the week will not delay payments or affect the date of an individual's claim, since all claims are effective on the Monday of the week in which they are filed.

Stony Brook University drive through testing site is up and running-updated as 2:57pm

NYS Coronavirus Hotline

The New York State Department of Health is allowing people to make appointments at their Suffolk County mobile testing site now. Suffolk County residents who want to make an appointment for the test can call the NYS Coronavirus Hotline **1-888-364-3065** and they will be triaged by a nurse or a healthcare professional.

Doctors requesting COVID 19 tests-March 18, 2020 2:15pm

Doctors calling to request COVID 19 tests should be provided the following link to place their request to Fire Rescue and Emergency Services:

<https://fres.suffolkcountyny.gov/Covid19SupplyRequest/Default.aspx>

Suffolk County Police Department Update-March 18, 2020-2:15pm

In an effort to limit person-to-person contact there will be a number of operational changes for the Suffolk County Police Department.

While precincts will remain open 24 hours a day, 7 days a week, we are encouraging residents to not visit precincts unless critically necessary. Anyone who is feeling ill especially is requested to not respond to a precinct or police headquarters.

Instead residents should call 911 and disclose all health concerns and symptoms to enable our officers to prepare and protect themselves and the community.

For the time being, fingerprinting services will not be available.

The Police Department also offers our residents a number of different ways to file police reports – you do not have to go into the precinct to file a report.

Types of incidents that can be reported online or over the phone include harassing communications, lost property, criminal mischief, non-criminal property damage, minor motor vehicle crashes, identity theft and some larcenies.

To report online visit www.suffolkpd.org or call 631-852-COPS to report over the phone.

If a report cannot be filled online or by telephone, an officer will be dispatched to the individuals location, and he or she will follow specific guidelines to protect both their health and safety and the health and safety of the resident.

Additionally, our residents have the ability to request incident reports, motor vehicle accident reports and background checks all online at www.suffolkpd.org.

And finally, the SCPD's Alarm Management Program will be closed until further notice. This will not change the present status of a resident's alarm and extensions will be provided if someone's bill is due during this time period.

Suffolk County Department of Social Service will remain open

Center	Address	Phone Numbers
Riverhead Center	893 E. Main Street Riverhead, New York 11901-2542	Telephone: (631) 852-3500 Fax: (631)852-3505
Coram Center	80 Middle Country Road Coram, New York 11727	Telephone: (631) 854-2300 Fax (631) 854-2123
Smithtown Center	200 Wireless Boulevard Hauppauge, New York 11788	Telephone: (631) 853-8714 Fax: (631) 853-8842
South West Center	2 South 2nd Street Deer Park, New York 11729	Telephone: (631) 854-6600 Fax: (631) 854-6672

All efforts to reduce public contact are being made while meeting the needs of the County's most vulnerable residents.

Applications

Applications for assistance programs can be submitted by mail (instead of coming to a center). Please visit the SCDSS website for information or to download applications at:

<https://www.suffolkcountyny.gov/Departments/Social-Services/Client-Benefits-Administration>

Supplemental Nutrition Assistance Program (SNAP) applications and case recertification can be submitted electronically @ mybenefits.ny.gov or by mail (instead of coming to a center).

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Additionally, SNAP benefits can be used for online grocery purchases. **Current participating retailers include:** Amazon, Walmart and ShopRite. Amazon is available statewide; Walmart and ShopRite participate in specific zip codes. Walmart, depending on specific locations, offers delivery, pick-up or both. Clients can enter zip code on the Walmart or ShopRite websites to find availability.

Establishments that are not abiding by the closure order

The County Executive announced today, March 17, 2020, that if someone sees an establishment not abiding by the Governor's closure order for bars and restaurants, please call 631-852-COPS or 311.

If a 311 or FRES call taker receives one of these calls please transfer to 631-852-COPS.

SMART 911

We are encouraging residents to sign up for SMART911, which allows individuals and families to provide critical medical information to 9-1-1 and first responders.

The information provided in a Smart911 Safety Profile enables us to know who is at the greatest risk in our community. We can provide individuals with critical updates based on their location and health history.

Ultimately, Smart911 gives our community the chance to be proactive, and lets us know who requires our services. Residents can visit Smart911.com to sign up.

As part of this effort, residents can now sign up for SMS text message updates on their mobile devices to receive updates on the latest information, health guidance and other developments relating to the coronavirus. Residents should text COVIDSUFFOLK to 67283 to enroll.

Closure of Suffolk County Department of Human Resources, Personnel and Civil Service

As of March 17, 2020- The Suffolk County Civil Service Building will be closed to the public for the next two weeks or until further notice.

All essential functions will continue. Almost all transactions and general inquires can be addressed online via access to the website or by phone. For those wishing to drop material off at the building we greatly encourage you to mail instead.

New Yorkers with Student, Medical, and Other State-Referred Debt Will Have Payments Frozen for At Least 30 Days

Governor Andrew M. Cuomo and Attorney General Letitia James-Debt Relief Announcement March 17, 2020_Effective immediately — the state will temporarily halt the collection of medical and student debt owed to the State of New York and referred to the Office of the Attorney

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General for collection, for at least a 30-day period, in response to growing financial impairments resulting from the spread of 2019 novel coronavirus, or COVID-19.

Suffolk County Department of Labor, Licensing and Consumer Affairs

Suffolk County Department of Labor, Licensing and Consumer Affairs as well as SWEP are closed to the public. Information is available by phone and email.

631 853-4600 Consumer.affairs@suffolkcountyny.gov
631-853-6600 SC.DOL@Suffolkcountyny.gov
631-853-3820 Suffolk Works Employment Program (SWEP) Help Line

NYSED-Effective March 18, 2020:

Early Intervention and 4410 Preschool Special Education Services, including SEIT, Evaluations, Related Services and Transportation are suspended. This will remain in effect thru April 1, 2020.

COVID Testing Procedures:

Reach out to Primary Care Physician (PCP) or call your local Urgent Care Facility to assess your conditions/symptoms. Currently, it is also flu and allergy season as well as many are experiencing signs of the common cold and cough. Your Primary Care Physician or Urgent Care Facility should be able to triage your symptoms to eliminate other possibilities before being tested for COVID 19.

Governor Cuomo Mandate at of 8:00pm March 16, 2020

Bars, restaurants, gyms, movie theaters and casinos will close March 16th across New York state, and in neighboring states Connecticut and New Jersey, with the goal of slowing the spread of the coronavirus.

The measures take effect at 8 p.m. Monday.

Restaurants and bars will be able to offer take-out and delivery, and they will be provided a waiver for carry-out alcohol.

SCHD as of March 16th
I tested positive for COVID-2019
What do I do now?

If you test positive for COVID-2019, you should isolate yourself from other household and/or family members (those who live with you). In addition, your household and/or family members should also remain at home under quarantine.

Quarantine or isolation means you must stay separate from others in the community to prevent the possible spread of COVID-2019.

- **You must stay at your residence all the time, during the period you are self-quarantined.** You should avoid having company at your residence
- You will need to take your temperature with a thermometer twice a day: in the morning and later in the day, and record your temperature on a sheet of paper or electronically.
- You can live with other family members in your home, but you must sleep in a separate bedroom and use a separate bathroom until the quarantine or isolation period is over.
- During this period, you should avoid close contact for social or dining activities. Food should be delivered to your individual quarters.
- You may walk outside your house on your own property, but should not come within six feet of neighbors or other members of the public. You should refrain from walking in your neighborhood.
- Symptoms of novel coronavirus include: fever, cough, shortness of breath. If you develop any of these symptoms, you should put on a face mask immediately to prevent other people in your household from becoming sick.
- If you have a true emergency, call 911, and let the person that answers know that you are under quarantine or isolation for novel coronavirus.
- If you feel you need to be relocated to another jurisdiction (city, town, or state), you must first speak to the SCDHS Public Health Staff at 631-854-0333 who will handle your request.
- If you have any questions or if you need assistance with daily living (e.g. food, laundry, etc.), please call 311.
- If you have concerns about your employment status, SCDHS can provide you with a letter asking your employer to excuse you from work.
- You will be advised by the SCDHS in consultation with the New York State Department of Health when your quarantine or isolation period will end.

CDC Guidance as of 3/16/2020

Large events and mass gatherings can contribute to the spread of COVID-19 in the United States via travelers who attend these events and introduce the virus to new communities. Examples of

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large events and mass gatherings include conferences, festivals, parades, concerts, sporting events, weddings, and other types of assemblies. These events can be planned not only by organizations and communities but also by individuals.

Therefore, CDC, in accordance with its guidance for [large events and mass gatherings](#), recommends that for the next 8 weeks, organizers (whether groups or individuals) cancel or postpone in-person events that consist of 50 people or more throughout the United States.

Events of any size should only be continued if they can be carried out with adherence to guidelines for protecting [vulnerable populations](#), [hand hygiene](#), and [social distancing](#). When feasible, organizers could modify events to be virtual.

This recommendation does not apply to the day to day operation of organizations such as [schools, institutes of higher learning, or businesses](#). This recommendation is made in an attempt to reduce introduction of the virus into new communities and to slow the spread of infection in communities already affected by the virus. This recommendation is not intended to supersede the advice of local public health officials.

STATEMENT FROM SUFFOLK COUNTY EXECUTIVE STEVE BELLONE-March 15, 2020

“Based on the recommendation of the County Health Commissioner and in consultation with the Superintendent’s Association, today I am issuing a Local Emergency Order to close all Schools within Suffolk County for a period of two weeks beginning tomorrow, Monday, March 16. As we prepared over the last several days for the potential closure announcement, we had discussions with State officials and the Suffolk County School Superintendent’s Association about critical issues involving meal programs for kids and childcare.

“There is evidence that the virus is already present in many communities we serve, and our efforts now must be aimed at preventing its spread. As part of our larger social distancing efforts, we believe that closing schools is the right thing to do at this time. While kids are home from school we encourage parents to continue to follow County Health Department guidance and practice social distancing and to wash hands frequently to help contain the spread of the virus. If anyone in the family is symptomatic please stay home and quarantine yourself on a precautionary basis.

“While schools are closed for instruction, administrators and teachers will still have access to school buildings for local district planning, distance-based education purposes, temporary grab-and-go meal programs and childcare issues.”

311 Update-March 14, 2020 6:00pm

Jake’s 58 will be closed to the public as of 6:00pm, March 14th.

311 Information on symptoms and testing-March 14, 2020-8:30am

1. If an individual has any form of symptoms however has not tested for COVID, advise individual to call their primary doctor or local urgent care **PRIOR** to going so that proper assessment can be made over the phone
2. If a person's doctor has told an individual not to come in to check their symptoms, ask individual if they have called a local urgent care to be assessed and examined or if their healthcare provides a telehealth option.
 - a. If neither is not an option, we must continue to advise that they attempt to call into their doctor for further guidance for suggestions of offices or urgent care centers.

311 Corona Virus FAQs as of 3/13/2020

Suffolk County Novel Coronavirus FAQ

Residents looking for additional information can visit:

<https://www.suffolkcountyny.gov/Departments/Health-Services/Health-Bulletins/Novel-Coronavirus>, <https://www.health.ny.gov/diseases/communicable/coronavirus/> and <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

About the Virus:

The 2019 Novel Coronavirus (2019-nCoV) is a virus (more specifically, a coronavirus) identified as the cause of an outbreak of respiratory illness first detected in Wuhan, China.

The Centers for Disease Control and Prevention (CDC) is closely monitoring an outbreak of respiratory illness caused by a novel (new) coronavirus first identified in Hubei Province, China.

Infections with 2019-nCoV, most of them associated with travel from Wuhan, also are being reported in a growing number of international locations, including the United States. The United States reported the first confirmed instance of person-to-person spread with this virus on January 30.

Symptoms:

For confirmed 2019-nCoV infections, reported illnesses have ranged from people with mild symptoms to people being severely ill and dying. Symptoms can include:

- Fever
- Cough
- Shortness of breath

If you feel sick with fever, cough, or difficulty breathing, and have traveled to China or were in close contact with someone with 2019-nCoV in the 14 days before you began to feel sick, seek

medical care. Before you go to a doctor's office or emergency room, call ahead and tell them about your recent travel and your symptoms.

Prevention/Treatment:

While the immediate risk of this new virus to the American public is believed to be low at this time, everyone can do their part to help us respond to this emerging public health threat:

- For everyone: It's currently flu and respiratory disease season and CDC recommends getting vaccinated, taking everyday preventive actions to stop the spread of germs, and taking flu antivirals if prescribed.

There is currently no vaccine to prevent 2019-nCoV infection. The best way to prevent infection is to avoid being exposed to this virus. However, as a reminder, CDC always recommends everyday preventive actions to help prevent the spread of respiratory viruses, including:

- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.

Travel Info:

CDC recommends that travelers avoid all nonessential travel to China.

On January 31, 2020, Health and Human Services Secretary Alex M. Azar II declared a public health emergency (PHE) for the United States to aid the nation's healthcare community in responding to 2019-nCoV. Also on January 31, the President of the United States signed a presidential "Proclamation on Suspension of Entry as Immigrants and Nonimmigrants of Persons who pose a Risk of Transmitting 2019 Novel Coronavirus.

On Sunday, February 2, the U.S. government implemented temporary movement and monitoring restrictions on certain individuals.

- Any U.S. citizen returning to the U.S. who has been in Hubei Province in the previous 14 days will be subject to up to 14 days of mandatory quarantine, to ensure they're provided proper medical care and health screening.
- Any U.S. citizen returning to the U.S. who has been in the rest of mainland China within the previous 14 days will undergo proactive entry health screening at a select number of ports of entry and up to 14 days of monitored self-quarantine to ensure they have not contracted the virus and do not pose a public health risk.

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- Foreign nationals, other than immediate family of U.S. citizens and permanent residents, who have traveled to China within the last 14 days, will be denied entry into the U.S. for this time.

In addition, depending on your travel history, you will be asked to stay home for a period of 14 days from the time you left an area with widespread or ongoing community spread (Level 3 Travel Health Notice).

Countries that have a Level 3 Travel Health Notice (widespread, ongoing transmission):

- Iran
- South Korea
- Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, Switzerland, Monaco, San Marino, Vatican City

State Health Department Website - [NY.Gov/Coronavirus](https://www.ny.gov/coronavirus) - Provides Coronavirus Updates for New Yorkers and Guidance for Healthcare Providers

Public Assembly:

Declaration by Governor Cuomo 3/12/2020 events with 500 or More Individuals in Attendance to Be Cancelled or Postponed

Any Gathering under 500 Individuals in Attendance Will Be Required to Cut Capacity by 50 Percent

Large gatherings and public spaces within the scope of this guidance include, but are not limited to: Theaters, Auditoriums, Concerts, Conferences, Worship services, Sporting events, Restaurants, Bars, Gaming establishments, and, Physical fitness centers.
Members

Exceptions being made for spaces where individuals do not make sustained close contact, such as schools, libraries, hospitals, public buildings, residential health care facilities, office buildings, mass transit, grocery stores, pharmacies and retail stores.

Limits on Visitations to Nursing Homes - Only Medically Necessary Visits Will Be Allowed To Protect Most Vulnerable

The state will require health screenings for all nursing home workers each day when they enter a facility and require them to wear surgical masks to guard against any potential asymptomatic spread.

Price gouging:

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New Yorkers are urged to call 1-800-697-1220 to report unfair price increases of products such as household cleaning supplies and hand sanitizer amid the coronavirus outbreak.